



**More Freedom** with  
TeleAlarm products

 **TeleAlarm®**  
swiss design

# TeleAlarm Europe GmbH

## About us



**TeleAlarm Europe GmbH** is a 100% subsidiary of Leesys Leipzig Electronic Systems GmbH and sells Carephone and NurseCall products in Europe.

**Leesys** is a Leipzig-based production facility for Electronic Manufacturing Services (EMS) with a turnover of around 180 million euros and more than 400 employees. Since the end of 2015, Leesys has taken over the production of TeleAlarm's most important products, such as the Carephone devices and the GSM module.

In Leipzig, TeleAlarm Europe GmbH has its sales office, order processing and technical support as well as the warehouse (with picking and kitting of Carephones), dispatch and the RMA office.

Further TeleAlarm Group sales offices are located in Venlo (Netherlands), La Chaux-de-Fonds and Effretikon (both in Switzerland).

TeleAlarm also has sales representatives for Great Britain, Ireland, Belgium and Luxembourg, as well as France, Spain, Portugal, Italy, Scandinavia, Slovenia and North America.



# TeleAlarm SA

## Swiss quality standards since 1956

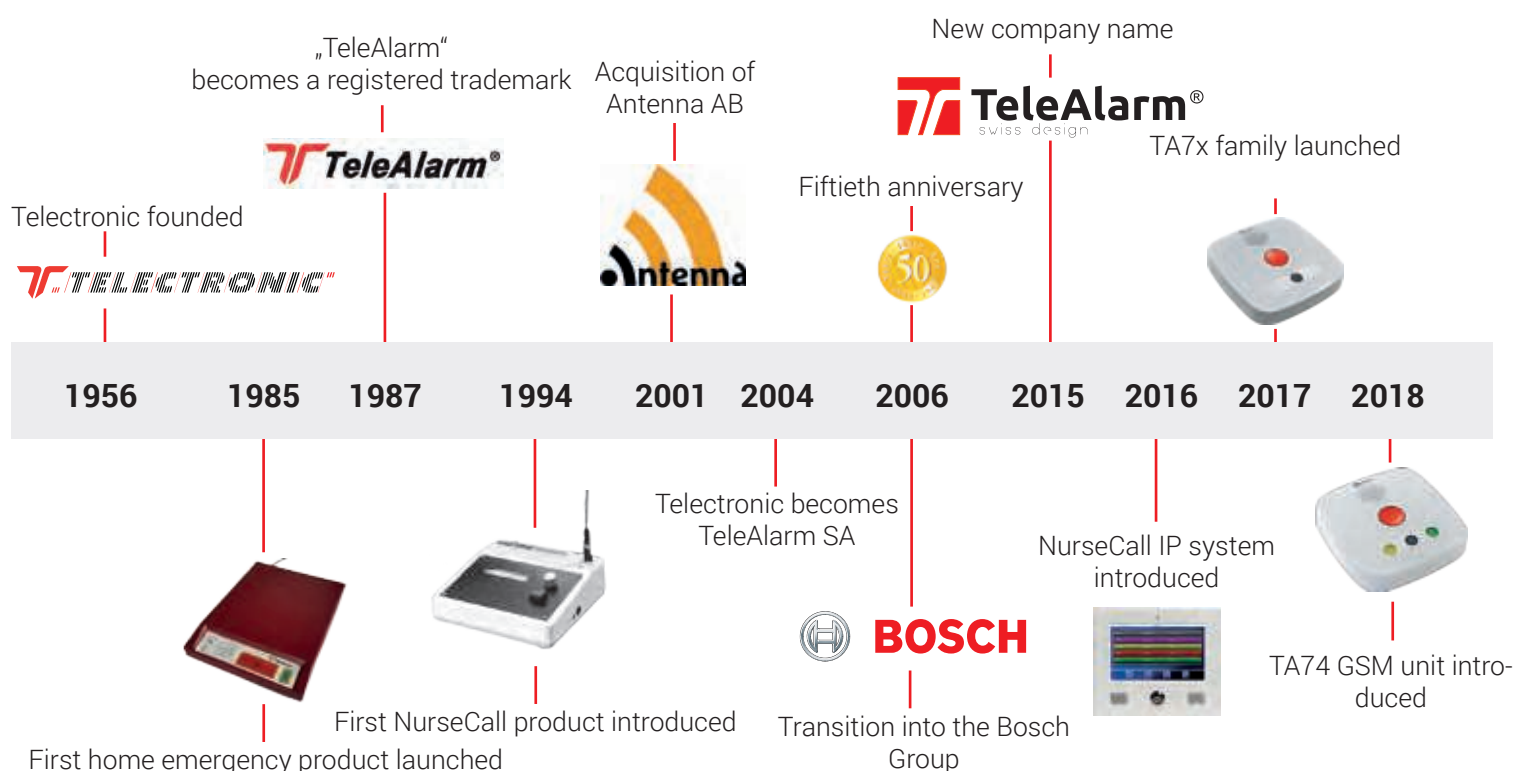
**TeleAlarm SA** in La Chaux-de-Fonds is a subsidiary of TeleAlarm Europe GmbH and is responsible for the development, quality management and organisation of production.

TeleAlarm was founded in Geneva in 1956 under the name **Telectronic**. TeleAlarm's products in the social and professional alarm sector quickly became the standard for quality and reliability in inpatient care and personal protection.

In 2001, the TeleAlarm Group acquired the Swedish company **Antenna AB**, with offices throughout Europe. This significantly strengthened its market position.

The cornerstones of the company's success are high competence and innovative new and further developments in the field of radio-based personal emergency call systems for professional and private use.

The company's fiftieth anniversary was celebrated as TeleAlarm SA. Shortly afterwards, the Bosch Group took over the TeleAlarm Group. Until TeleAlarm SA was taken over by a Munich investor in 2015, the Carephone and NurseCall business was continued in Switzerland under this brand name. In February 2017, the sixtieth anniversary of the company was subsequently celebrated in Leipzig with the product launch of the new TA7x series.





# TeleAlarm social alarm devices

## Individual support

Our Carephone system is designed for people who want to lead an independent life in their own home and still feel confident that help is available whenever it is needed. Our customers' needs and circumstances vary greatly, which is why we design our Carephone solutions to be as flexible as possible.

In this way, we can offer you products that adapt to your individual needs.

TeleAlarm's Carephone devices always offer you the latest innovations with the help of which you can implement your emergency call applications simply, efficiently and economically.

In addition to the TA72 and TA74 Carephones, we also offer the TA74 as a variant with an integrated GSM module (and, if required, with an external I/O connection). This extension enables us to offer you **communication via GSM, IP or landline** with just one device.

In order to manage your inventory of devices easily and straightforwardly and to keep it up to date, we have created **TeleAlarm Cloud Services**, with which you can update your devices online at any time via remote maintenance. For manual updates, we offer our **Configuration Manager** free of charge.

We are also happy to support you in the management of incoming alarms with our **control centre management system**. Contact us to discuss the various possibilities.

Further information on our products can be found at:

**[www.telealarm.com](http://www.telealarm.com)**



Tx radio transmitter  
with cord



TA74 Carephone

# TeleAlarm NurseCall

## Wired and radio-based solutions

Freedom of movement is an important part of everyone's quality of life. This is also of great importance for dementia patients who are physically and mentally restricted. Nevertheless, their safety must be guaranteed. How can this be achieved without unnecessarily restricting the residents' freedom of movement?

The management of the provision of nursing care is also always faced with the problem of creating a balance between the obligation to be able to provide assistance in emergencies and constantly rising care costs.

With the TeleAlarm NurseCall system you are well prepared for these challenges.

We offer you various possibilities to meet the requirements mentioned above.

**Wireless NurseCall:** The radio-based TeleAlarm NurseCall System is particularly easy and uncomplicated to install and operate.

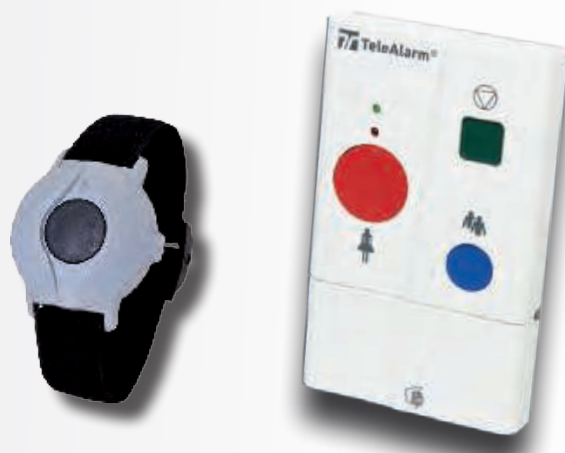
**Safety for dementia patients:** Integrated protection to prevent residents wandering away is a further advantage: When a patient moves out of a predefined area, a signal is automatically sent to the nursing staff on duty.

**Efficient staff deployment:** For senior citizens' residential care homes and nursing homes, the benefit of our NurseCall system lies in maximizing the capabilities of the nursing staff.

The first **IP NurseCall system** with a fully integrated wireless call system is a further step towards a complete solution in the healthcare sector. TeleAlarm also offers a fully wired call system according to VDE standards. The tried and tested wireless call triggers are integrated in the system. This combination makes the system extremely flexible.

With the newly developed call receivers, both wired and wireless call triggers can be used in the home. Through the combination of IP and local bus technology, any distances can be bridged with the following advantages:

- ▶ More flexibility
- ▶ Wireless call triggers
- ▶ Suitable for renovations
- ▶ Unlimited integration
- ▶ Easily expandable
- ▶ Future-proof



S37 wristband transmitter

N46 NurseCall wall-mounted transmitter

## Our philosophy

### Supporting our customers

Our primary goal is to meet the needs of our customers, especially the elderly, social services providers, nursing staff and all those who use our products and services.

Knowing the needs of our customers enables us to develop new, innovative products, always with the aim of guaranteeing the safety of users in everyday life.

By **developing new products, programs and systems**, we want to become the leading supplier in this market segment. Our products must meet the highest quality standards.

Both the price for the end customer and the profits for suppliers and agents should be fair and reasonable.

Taking into account today's technological advancements, we want to enable people to maintain their independence at home for as long as possible. We also offer residents of retirement and nursing homes the best options for the greatest possible level of independence.

Our **employees** are committed to pursuing the goal of serving our customers punctually and reliably. Our outstanding technical support contributes to full customer satisfaction.





# Certified production facility

## Conforming to ISO 9001:2015

The TeleAlarm Group has set itself the goal of manufacturing products and systems of the highest quality in which patient safety is paramount.

For this reason, a quality management system was introduced that meets the high standards of our company philosophy. All our products comply with existing safety and communication standards.

In addition, both companies, TeleAlarm Europe GmbH and TeleAlarm SA, are certified according to **ISO 9001:2015** by TÜV SÜD Management Service GmbH.

This certification applies to the areas of sales and customer service as well as development (only TeleAlarm SA) and production (only Tele Alarm Europe) of electronic security and telecommunications systems.

Our employees' daily commitment to these high standards contributes to offering our customers exceptional products of the highest quality.

**"Swiss Design - Made in Germany".**



Numerous certificates and awards reflect the quality of our systems.

■ **"Swiss Design" combined with "Made in Germany"**

■ **RoHS compliant**

Compliance with guidelines for the protection of human health and the environment

■ **Eco design**

Ecological design with intelligent use of available resources

■ **WEEE certification**

Compliance with the guidelines for the disposal of old equipment

■ **Quality management system**

ISO 9001:2015 certification for development, manufacturing, sales and customer service of electronic security and telecommunication systems

■ **Certified production facility in Leipzig**

- Quality management according to ISO 9001:2015 and ISO/TS 16949:2009 for development and production of electronic assemblies and devices
- Environmental management according to ISO 14001:2004 through more conscious and careful handling of resources
- Climate protection certificate
- Targeted reduction of greenhouse gas emissions and other environmental impacts and demonstrable reduction of energy costs according to ISO 50001:2011
- Compliance with and continuous improvement of the information security standard according to ISO/IEC 27001:2013



**We develop and manufacture our products from a sustainable and environmentally conscious perspective.**

## TeleAlarm competence in communication technology since 1956

TeleAlarm SA was founded in 1956.

The continuous pursuit for uncompromising quality and customer satisfaction forms the basis for the exceptional performance and high acceptance of our products and solutions in many European countries.

Our core competencies include Carephones, software solutions (LMS) and NurseCall systems.



**We develop and manufacture our products under sustainable and environmentally aware conditions.**



**If you have any questions, please do not hesitate to contact us.**

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