



**MORE FREEDOM**  
with TeleAlarm products



**TeleAlarm®**  
A KATEK Brand

## ABOUT US

# TeleAlarm



Development of the first Carephone

1985



Production of the first NurseCall system

1994



Teletronic becomes TeleAlarm SA

2004



Integration of TeleAlarm into LeesyS GmbH

2015



TeleAlarm becomes part of the KATEK group

2021

1956



Founding of the company Teletronic in Geneva

1987



Registration of the trademark TeleAlarm

2001



Acquisition of the Swedish company Antenna AB along with its entire European subsidiaries

2006



**BOSCH**

Acquisition by Bosch

2017



Launch of the TA7x Series

Distinguished customers, partners and friends,

It is my great pleasure to welcome you on behalf of TeleAlarm and introduce our comprehensive range of innovative products and solutions. As the managing director of this esteemed company, I take pride in our long history, characterized by continuous growth, innovation and a clear focus on our customers' needs.

Since our establishment in 1956, TeleAlarm has always aimed to exceed our customers' expectations. This commitment to the highest quality and customer satisfaction is at the core of our success and has led to the recognition and appreciation of our products and solutions in many European countries.

Our core competencies lie in the development of wireless home emergency call devices and nurse call systems. We firmly believe that our products contribute to improving the quality of life and safety of our users.

I would like to personally thank you for your trust in TeleAlarm and I am confident that you will find the right solutions to meet your individual requirements in our offerings.

Sincerely,

Dr. Arnd Karden  
Managing Director  
TeleAlarm Group





## About TeleAlarm

TeleAlarm is a leading provider of assistive technologies, offering innovative hardware and software solutions for older adults and individuals with physical limitations.

With over 60 years of experience in product development, our company is dedicated to continually integrating innovative technologies that empower users to live independently in their familiar environments.

Since 2021, we have been a member of the renowned KATEK group based in Munich.

In line with our philosophy of

**'Swiss Design – Made in Germany'**

all significant core products are manufactured at the KATEK facility in Leipzig.

## About KATEK

KATEK Group, headquartered in Munich, is one of the fastest-growing electronics companies in Europe and aims to make a decisive contribution to the 'electronification of the world'. KATEK is an end-to-end service provider for high-value electronics. The range of services covers the entire product life cycle. From the development of software and hardware, through rapid prototyping of electronic assemblies and production, to subsequent support of the process at the customer's premises, including logistics, after-sales and service activities.

3,700 employees at locations in Germany, Eastern Europe, North America and Asia produce the megatrends of the future. With its local-to-local approach, KATEK ensures proximity to the customer and at the same time paves the way to the global market. Market leaders from the fastest-growing industries from electromobility to renewable energies to medical technology rely on this strategy.

For more information about KATEK, please visit <https://katek-group.com>.



## CUSTOMIZED SUPPORT

Our hardware and software systems are specifically designed for individuals who wish to lead an independent life in their own home while maintaining the reassuring knowledge that help is always available when needed.

Because our users have diverse needs and living circumstances, we place great emphasis on making our solution concepts extremely flexible.



## OUR PRODUCT OVERVIEW

- Assistive Technology Carephones
- TeleAlarm Cloud Services
- Mobile emergency call systems
- NurseCall solutions and accessories
- LMS 9 professional system
- Cloud Monitoring System



# Our customer philosophy

Our philosophy is guided by a clear vision: our primary goal is to meet the needs of our customers, especially those of older adults, social services, nursing professionals and all who use our products and services.

We are passionately committed to developing a deep understanding of our customers' requirements and, based on that, designing innovative products that enhance daily safety.

Our mission extends to the continuous advancement of products, programs, and systems to establish a leading position in this market segment. The highest product quality is the cornerstone of our efforts.



“

By leveraging cutting-edge technologies, we aim to empower individuals to maintain their independence in their own homes for as long as possible.

”



## HOTLINE

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## SERVICE

We offer regular maintenance and update services to ensure that your TeleAlarm product is always up to date and functioning smoothly. This includes software and hardware updates to ensure the security and performance of your components.

# TA74-Series

## Home Carephone devices



### PRODUCT DESCRIPTION

Our TA7x series of Carephones have been specially designed to provide an impressive range of benefits to individuals who wish to lead an independent life in their own homes while also seeking the reassuring knowledge that help is available at all times.

The operation of our Carephone devices is extremely user-friendly and their maintenance is straightforward. Battery replacements can be easily carried out, and you have the option to order accessories separately. Management is handled through TeleAlarm's Cloud Services, ensuring customers' security and satisfaction. Software updates can be conveniently performed through remote maintenance.

Another outstanding feature of these devices is their unparalleled audio quality, which can be crucial in emergency situations.

Swiss Design – Made in Germany



Carephone  
TA74 Black



Wireless transmitter Tx  
with cord

#### Your benefits:

- **Unparalleled voice quality**
- **Easy programming:**  
pre-programming via TeleAlarm Cloud Services or with the local Configuration Manager
- **Compatibility:**  
support for a wide range of wireless peripheral devices
- **Alarm type management:**  
management of alarm types from peripheral devices
- **Activity monitoring:**  
built-in activity monitor to ensure that an emergency call is sent automatically:
  - if the Daily button is not pressed
  - if no activity is detected during a preset time period
- **Expandable:**  
up to 20 wireless transmitters programmable
- **Updates:**  
remote software updates possible
- **IP:**  
fully IP capable (RBIP, SCAIP, RBIP-S and TS50134-9)
- **GSM:**  
2G/3G/4G, VoLTE

# NurseCall 8

## Nurse Call System



### PRODUCT DESCRIPTION

The outstanding feature of the NC8 system lies in its wireless installability, whether as a standalone solution or as a seamless integration into existing systems. This provides an unparalleled level of flexibility in designing and implementing your individual solution concepts.

The wireless transmitters not only boast waterproof properties but also adhere to the stringent standards of DIN VDE 0834, including integrated radio range monitoring. These features ensure the highest level of security and surveillance.

The NC8 system was developed with a forward-looking vision and can effortlessly adapt to your changing needs. The expandable radio protocol and the ability to activate dementia and localization functions as required make the NC8 a long-term investment in the safety of your residents.



Wireless transmitter  
S87



RAC80  
magnetic contact detector

#### Your benefits:

- **Wireless device installation**
- **Waterproof wireless transmitter**  
waterproof transmitters for security compliant with DIN VDE 0834
- **Forward-looking:**  
flexible NC8 nurse call system that adapts to your needs
- **Expandable radio protocol:**  
customizable dementia and location functions
- **Individually programmable accessories:**  
easy installation and adjustment of accessories
- **Flexible management software:**  
compatibility with various care systems
- **Real-time data and alarm**
- **Flexibility in dementia care:**  
location transmission during alarm or leaving the building
- **Regular maintenance and updates:**  
continuous optimal security and performance with software and hardware updates

# LMS 9

## Control Centre Management System



### PRODUCT DESCRIPTION

Our shared goal is to maintain the independence of your customers for as long as possible. Our contribution to this goal lies in reliable technology that you can count on at all times.

With our software platform, the Control Centre Management System 'LMS 9', we fully meet this demand.

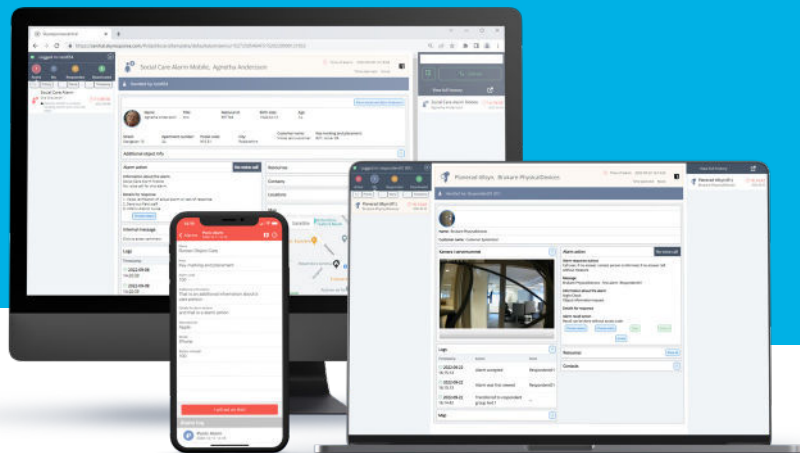
This platform was developed in close collaboration with our customers, enabling us to offer a flexible system.

It is characterized by intuitive alarm processing and high adaptability. LMS 9 is the ideal solution for the requirements of a modern emergency call centre.

- **Compatibility:** LMS 9 is compatible with TA74 and other dispersed alarms, enhancing its flexibility and integration into existing systems.
- **Full-IP:** LMS 9 can receive emergency calls over modern NGN telecommunications networks, making it ready for communication via Full-IP technology. Nevertheless, connection options via analogue or emulated analogue telephone networks are still available.
- **Intuitive alarm processing:** The alarm client features a deliberately simple and clearly structured design, making it a reliable foundation for dispatcher work.
- **Multi-tenant capability:** This outstanding feature allows for the consolidation of multiple associations or cooperative partners, enabling customization to individual business models.
- **Scalability:** Thanks to the modular structure and scalability of the components, the system can be flexibly adjusted to your technical and economic requirements. This means, for example, that the system can be expanded with options like MobSec or Backup.

# Cloud Monitoring System

## Control Centre Software



### PRODUCT DESCRIPTION

In critical emergency situations, a rapid response and efficient coordination are indispensable. In collaboration with Skyresponse, TeleAlarm enables versatile and location-independent emergency response, both centrally and on the go. Our Cloud Monitoring System, our next-generation control centre software, offers the ideal solution for monitoring and handling alarms.

The interoperability of the Cloud Monitoring System ensures seamless integration of all types of alarms, allowing for flexible scalability.

Thanks to its ergonomic user interface, the Cloud Monitoring System provides intuitive and efficient operation, along with user-friendly navigation. As a result, the control centre software enhances efficiency, user-friendliness, and work quality, minimizing training times and ensuring rapid response in emergencies.



Cloud Monitoring System

#### Your benefits:

- **100% cloud-based:** The Cloud Monitoring System is available everywhere, thanks to 100% cloud technology
- **AWS security:** We utilize Amazon Web Services (AWS) as a secure data platform
- **Interoperability:** Compatible with various systems and devices for seamless integration
- **Flexible and scalable:** Our control centre software grows with your requirements
- **Future-proof:** Support for transitioning from analogue to smart care
- **Hardware-independent:** Works on different devices
- **True SaaS solution:** Flexible and customized solution without the need for your own servers
- **Indoor alarm location:** Precise alarm location inside buildings
- **Support for mobile responders & lone workers:** Effective coordination of mobile responders and lone workers



## Certified Production Facility in accordance with ISO 9001:2015

At TeleAlarm, our primary objective is the development and manufacture of products and systems of the highest quality, always prioritizing user safety. In pursuit of this commitment, we have implemented a quality management system that aligns with the rigorous standards of our corporate philosophy. All our products adhere to current safety and communication standards.

Furthermore, both TeleAlarm Europe GmbH and TeleAlarm SA have been certified to ISO 9001:2015 by TÜV SÜD Management Service GmbH.

This certification covers the areas of sales and customer service, as well as development (for TeleAlarm SA only) and manufacturing (for TeleAlarm Europe GmbH only) of electronic security and telecommunications systems.

Our highly motivated team works tirelessly every day to provide our customers with top-quality products that embody the motto:

**'Swiss Design – Made in Germany'**

### Numerous certificates and awards reflect the quality of our work.

- **RoHS Compliance:** Adherence to guidelines for the protection of human health and the environment.
- **WEEE Certification:** Compliance with regulations for the disposal of electronic waste.
- **Quality Management System:** Certification to ISO 9001:2015 for the development, manufacturing, distribution, and customer service of electronic security and telecommunications systems.
- **Certified Production Facility in Leipzig:**
  - Quality management to ISO 9001:2015 and ISO/TS 16949:2009 for the development and production of electronic components and devices.
  - Environmental management to ISO 14001:2004, promoting a more conscious and sustainable use of resources.
  - Climate protection certificate: Focused reduction of greenhouse gas emissions and other environmental impacts, along with documented energy cost reduction per ISO 50001:2011.
  - Compliance with and continuous improvement of information security standards per ISO/IEC 27001:2013.

TeleAlarm: Expertise in communication technology since 1956

TeleAlarm SA was founded in 1956. The continuous pursuit of uncompromising quality and customer satisfaction forms the foundation for the exceptional performance and high acceptance of our products and solutions in many European countries.

Our core competencies include wireless home emergency call devices and nurse call systems.



We develop and produce our products with a focus on sustainability and environmental consciousness.



**We are at your disposal if you have any questions.**

**UK and Ireland**

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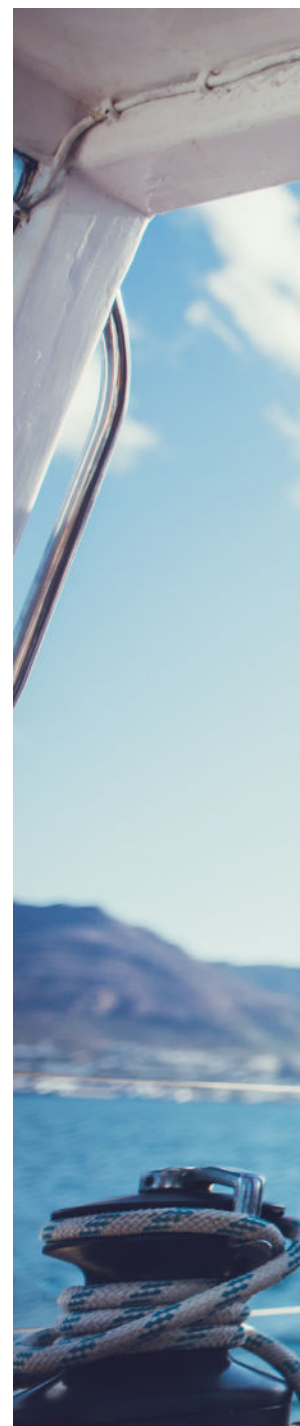
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