

# **Netrix- NEC integration**



Netrix- NEC integration Klik hier als u tekst wilt invoeren.

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#### Intended use

Use this product only for the purpose it was designed for; refer to the data sheet and user documentation for details. For the latest product information, contact Indigocare Europe or IndigoCare USA.

This hardware installation guide is a working and supporting tool for certified engineers for installing and maintaining iCall installations.

#### FCC compliance

This equipment has been tested and found to comply with the limits for a Class B, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

You are cautioned that any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# Contact information

IndigoCare USA 1001 South Dairy Ashford, Suite 100 Houston, TX 77077 USA

T: +1 713.595.6698 F: +1 713.595.6699 Email: <u>usa@indigocare.com</u> www.indigocare.com IndigoCare Europe Schoebroekstraat 48 3583 Paal Belgium

T: +32 11 247090 F: +32 11 247099 Email: <u>Europe@indigocare.com</u> www.indigocare.com

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## 1. General purpose

This document describes the implementation, programming and testing of the NEC interface in the Netrix software. The goal is to send text messages from the Netrix to NEC handsets. The message can have a maximum of 160 characters.

The Netrix communicates with the DECT Messaging and Location Service(DMLS) of NEC. The communications goes via TCP/IP sockets, so you only need to know the IP address of the DMLS and the specified IP port on which the DMLS is listening.

### 2. Implementation

Be sure the Netrix and the DMLS are connected to the same Local Area Network(LAN). Start the Netrix software and go the input-output screen via the menu "Setup $\rightarrow$ Input-Output".

In the treeview on the left, you select NEC, so the properties of the NEC interface will appear on the right panel.

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E III Nets					and features
AaroScout	NEC				
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# HS232-2 +	O Carcel			0	18

HOST IP: IP address of the DMLS

Port: TCP Port of the DMLS

Capture PPMSG: check this box if you want the Netrix to capture messages from the NEC handsets. This includes 'Man down' and aggression alarms.

Capture DNR: the range of handset numbers which the Netrix should capture.

The DNRRANGE can be a list (separated by comma "," or semicolon ";) of - a DNR - a wildcard range of DNRs by means of the wildcard character (\*) at the end: PREFIXDNR\*. Examples:

12\*: all DNRs starting with 12

1234 : DNR 1234

\*: all DNRs

- a range of DNRs by means of the "-"sign: DNR1-DNR2, examples:

1180 - 1210

1000 - 1200

Example: 1,9\*,1100-1299

Group: Select this option to use groups for incoming messages Profile: select this option to use profiles for incoming messages

CWT: Congestion Wait Time: When the DMLS buffer is full, the Netrix will receive a congestion error and pauses x seconds. ScreenDebug: check this box if you need a debug screen for this interface FileDebug: check this box to log the debug info Errorlogging: Check this box to send errors to the errorlog. Save outg: check this box to save outgoing messages.

#### Broadcast groups

Messages can be send in two different manners: Normal messages and broadcast messages.Normal messages are send to handsets one by one, broadcast groups are used if you need to send the same message to a group of handsets.

To enable Broadcast messages, 'Broadcast messaging' must be enabled in the IP-Dect Configurator.

👫 IP-DECT Config	gurator R6								
C 🕅	General Settings	IP Settings	Network Settings	System Configuration	SIP Settings	DECT Settings	PBX / Provisioning Settings	Performance / Email Settings	Customer Information
Home	DECT Settin	gs					Demo	_160119_1041_	160803_0111
	DECT Settings	Handset Setting	gs DAP Settings						
New System	E Broade	cast messaging	]						
Modify System	SMS p	messaging relay ov presence	emde						
Import System	Move subs Absent DA	s <mark>criptions non ope</mark> ra	ational DAP after :	10 min. 2					
Activate / Deactivate / System Status	Codecs: G729:	election:		G729 not sup	ported				
Delete System									
Upgrade Installation									
Save System									
Exit	Default	Import license file						Apply	Cancel
NEC Single S	ystem Mode	Normal Mode	Ready						

## <u>Link status</u>

Click this button to check if your connection works properly.

# 3. Programmation

Create or select a group where you need to include a NEC message.

Groups Extra Windows I		p
	File Set-up	Call messages Features Info Groups Extra
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	ID	Nane
	1	12310
	2	12320
	2	1230
	•	12540
	8	12310.9P
	7	12310 S
	10	NEC
	80	reficant
	81	
	554	

# Select type "NEC".

🖶 Participa	ant				_O×
Name		8	Cancel	0	ОК
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message					
Priority	0				
Ringtone	0				
Callback					
Cancellati	on C Off				
	⊙ On				
	C Supervision 🗖 Delete call				

🔜 Participant						<u>_                                    </u>
Name			8	Cancel	0	OK
Type NEC	<u> </u>		MSG1			•
Broadcast MSG		 				
Number						
Display message	test message: &[MSG1]					
Priority	NORMAL					
Ringtone	04					
Volume	2					
Backgroundcolor	White					
Callback						
Save						

Broadcast MSG: select this box if you need a broadcast message

Number: Handset number or broadcast group number

Display message: message to be send to the handset

Priority: Choose the priority of your message

WARNING: Priorities "Urgent" and "Very Urgent" keep occupying a place in the DMLS buffer(10 places) until the message is read or a timeout occurs after 30 seconds. Following messages will receive a "Congestion error" and must wait. Increase the CWT to 30.

Ringtone: Dect default: Ringtone chosen in the handset (depends on the priority)

01- 20 : Ringtones defined by the Netrix

Volume: Select the volume of the ringtone

Background color: you can choose a background color. This influents the maximum length or your message.

CallBack: You can setup a callback number if needed. This means you can call the specified number by pressing the green key on the keyboard of the handset (while reading the message).

Save: Select this box if you want the message to be saved on the handset, after it has been read.