

TXGO END USER LICENSE AGREEMENT (EULA)

This End User License Agreement (“License”) is a legal agreement between you (the “Licensee”) and TeleAlarm regarding the use of the TxGo mobile software application (the “Application”). By installing or using the Application, you agree to be bound by the terms of this License. If you do not agree, you must not install or use the Application.

1. LICENSE

Grant: Subject to this License, TeleAlarm grants you a non-exclusive, non-transferable right to use the Application on your mobile device solely for its intended purpose of Social Care Alarm service and, where applicable, transmitting your GNSS-based location data to an Alarm Receiving Center (“ARC”).

Restrictions: You may not (a) modify, decompile, or reverse engineer the Application; (b) sublicense, rent, or transfer the Application to any third party; (c) use the Application for purposes other than its intended assistive and emergency communication function.

Copies: You may download and install the Application from the official app store onto your personal device(s) as permitted by the app store’s terms and conditions. You may not otherwise copy, reproduce, or distribute the Application.

2. OWNERSHIP

The Application and all intellectual property rights therein remain the sole property of TeleAlarm and/or its suppliers. No ownership rights are transferred to the Licensee under this License.

3. EMERGENCY FUNCTIONALITY & DISCLAIMER

Location Sharing: When you activate the emergency call function, the Application will attempt to share your GNSS-based location with the ARC for up to 30 minutes.

Service Limitation: The accuracy and availability of location data depend on your device, GNSS signal, and network connectivity. TeleAlarm cannot guarantee that your exact location will be transmitted or received in every circumstance.

ARC Responsibility: The ARC is an independent service provider responsible for handling emergency calls. TeleAlarm does not control nor guarantee the ARC’s response, availability, or ability to locate and assist you.

Official Emergency Numbers: This Application is not a replacement for dialing official emergency numbers (such as 112 for the EU and UK or 144 for Switzerland). In life-threatening emergencies, you should always call your local emergency number directly if possible.

Disclaimer: By using this Application, you acknowledge and agree that TeleAlarm is not responsible for (i) any failure or delay in transmitting your location, (ii) the accuracy of transmitted data, or (iii) the ARC’s actions or inactions.

4. PRIVACY & DATA USE

Your personal and location data will only be shared with the ARC when the emergency function is activated. Data is transmitted solely for the purpose of enabling assistance and will not be stored or used for any purpose by TeleAlarm. For more details, see our [Privacy Policy](#).

5. WARRANTY & LIABILITY LIMITATION

The application is provided “as is” without any warranty of any kind. TeleAlarm disclaims all warranties, express or implied, including merchantability, fitness for a particular purpose, and non-infringement.

In no event shall TeleAlarm be liable for any damages (including indirect, incidental, or consequential damages, loss of data, or loss of life) arising out of the use or inability to use the application, even if advised of the possibility of such damages.

6. TERMINATION

This License is effective until terminated. It will terminate automatically if you fail to comply with any terms herein. Upon termination, you must cease all use of the Application and delete it from your device.

7. GOVERNING LAW

This License shall be governed exclusively by the laws of Switzerland, and any disputes shall fall under the exclusive jurisdiction of the courts in Switzerland.

8. ENTIRE AGREEMENT

This License constitutes the entire agreement between the parties concerning the Application and supersedes all prior agreements or communications regarding its subject matter.