

**February 2026****IMPORTANT NOTICE: Critical Battery Requirements for TeleAlarm Tx Transmitters**

Dear Valued Customer,

We are writing to you regarding a matter of critical importance for the continued reliability and safety performance of your TeleAlarm Tx transmitters.

The performance of your emergency alert systems depends entirely on proper battery selection and storage.

As these devices serve vital safety functions, we must ensure that every component meets the highest standards of reliability.

**Battery Selection Requirements**

Through extensive field testing and quality assurance processes, TeleAlarm has documented superior performance with Renata batteries.

While professional-grade batteries from other established manufacturers may also meet our performance standards, we strongly emphasize the following:

**You must only source batteries from reputable, verified manufacturers with documented quality control procedures.**

The use of substandard or counterfeit batteries can result in system failure, potentially compromising user safety, and voiding warranty coverage.

**Mandatory Storage Protocol**

Non-compliance with these storage requirements can lead to premature battery degradation, transmitter malfunction, or complete system failure.

These are not optional guidelines; they are essential operating procedures:

**1. Temperature Control (Critical Requirement)**

- Storage temperature must always remain between 5°C and 25°C
- Optimal preservation range: 15°C to 20°C
- Batteries must never be exposed to direct sunlight or proximity to heat sources

**2. Environmental Conditions**

- Relative humidity must not exceed 70–85%
- Storage areas must be adequately ventilated and protected from moisture

**3. Handling and Organization**

- Batteries must remain in original manufacturer packaging or approved non-conductive containers
- **Absolutely prohibited:** Mixing batteries of different types, brands, charge levels, or manufacturing dates
- Batteries must be stored separately from all metal objects to eliminate short-circuit risk
- **Mandatory practice:** Verification of expiration dates prior to installation; expired batteries must be removed from inventory immediately

### **Your Responsibility**

As the operator of critical safety equipment, you bear responsibility for ensuring these protocols are implemented and maintained.

The individuals who depend on these systems trust that proper procedures are being followed without compromise.

Failure to adhere to these requirements may result in:

- System malfunction during critical emergency situations
- Voided warranty coverage
- Potential liability in the event of equipment failure

### **We Are Here to Support You**

Should you have any questions regarding battery procurement, storage facility setup, inventory management procedures, or technical specifications, our support team stands ready to assist you.

Please do not hesitate to contact us immediately if you require clarification or guidance on any aspect of these requirements.

Thank you for your immediate attention to this critical matter and your continued commitment to maintaining the highest safety standards.

Yours sincerely,

TeleAlarm Team