Care solutions

## For our partners



**TeleAlarm Carephone** Flexible system solutions



# **TeleAlarm Telecare system** Flexible safety

Every customer has their own unique requirements. This is why we have designed our Carephone solutions to be as modular and flexible as possible. This enables us to develop solutions that meet your individual requirements and offer the highest level of investment security. Our integrated system solution gives users the freedom to achieve more. And your customers benefit from the tried-and-tested quality of TeleAlarm products.

### GSM module for wireless use

- **Upgradeable:** For existing device Carephone 62
- Efficient: Modular unit
- **Secure:** Separation of voice and data channel (GPRS)
- **Compatible:** Supports existing protocols

## Your technology benefits:

#### Exclusive to TeleAlarm:

Individual network selection in one device (telephone network, Ethernet, GSM or GPRS)

#### Flexible combinations:

E.g. telephone line with GSM as a back-up

High speech quality

### Exclusive to TeleAlarm:

Multiple language versions (e.g. for user feedback messages) and acoustic signaling

Various programming options: On the device itself, in series via Configuration Manager software, via remote programming or with MicroSD card (exclusive to TeleAlarm)

### Quality your customers appreciate:

- "Made by TeleAlarm" quality
- Easy operation
- Interchangeable top cover and buttons
- Replaceable wireless sensor battery

#### Custom solution:

- Three different ways to wear the wireless transmitter
- Wide range of wireless transmitters and sensors
- Brackets for device and hand-held transmitter



Wireless transmitter in the form of a wristband, necklace or brooch



Wireless fall sensor

## Individually adaptable

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Alarm transmitter

Configure multiple sensors; smoke, motion, contact, flood, temperature and gas.



# **TeleAlarm Control Centre Management System** Seamlessly integrated, individually scalable

As a system provider, our control centre management software provides the best environment for you to efficiently handle emergency and service calls in your control centre.

#### Scalable:

From the smallest control units to major control centres – connected to 20,000 or more active devices

#### User-friendly:

All relevant information and functions at a glance

#### Individual:

Flexible management of customer and device data; analysis tool for technical device status

#### Secure:

Automatic voice recording of all alarms and links in call history; different redundancy solutions to safeguard availability



# **TeleAlarm Service and Training Courses** Fit for the future

To enable you to be successful with our solutions in the market, we have developed a comprehensive service and training program for your staff and sales team — so that they can be prepared for the challenges of today and tomorrow.

#### Well-equipped:

Proven training on products and home emergency call technology, enabling participants to deepen their knowledge of technical background information, programming and peripheral devices

#### Individual success:

Consulting and training specifically tailored to your requirements and your staff

#### Working together to find a solution:

Active exchange on current market developments and trends, learn about new products

#### Competent support:

Technical support during the planning and installation of our home emergency call system

## **TeleAlarm Research Projects** Thinking about tomorrow — today

10 million people in the UK are over 65 years old. The latest projections are that there will be 5½ million more elderly people in 20 years' time and by 2050 the current number will have nearly doubled to 19 million.\*

At the same time, people increasingly want to live longer lives with a greater degree of selfdetermination. Safety and comfort needs are rising. Assistive Living technologies will play a major role as this trend develops. As an innovative force in the industry, TeleAlarm is already working on the solutions of tomorrow. We are working with our partners on numerous research projects.

#### Our goal:

More freedom and an improved quality of life for older people, combined with reliable safety solutions for use at home and on the move.

\* Parliament UK, 2009

# **TeleAlarm Europe** A Partnership That Starts at Home

#### Individual:

A broad product portfolio — the right solution for each customer

#### Efficient:

Integrated system solutions for trouble-free operation

#### Partnership:

Comprehensive service and training program

### Market-leading: Innovative safety concepts and intensive research on cutting-edge technologies

#### Secure investment:

Cost-effective thanks to high technology and safety standards



#### We excel so that others can excel.

This is the idea behind the TeleAlarm concept of healthcare: we help others to achieve more and to experience greater freedom. Day after day. At work and at home.



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