TeleAlarm®
SWISS TECHNOLOGY

ASSA ABLOY

Care Home System

NURSECALL 9S

Integrated Safety and Communication Systems for Modern Care



Safety for Residents and Caregivers

The TeleAlarm NurseCall 9S is an intuitive real-time locating, safety and communication system designed to enhance resident-centered care and support caregivers in their daily work.

Rapid Assistance with Real-Time Location Tracking

The real-time locating system enables faster access to assistance. Residents can request help anytime, anywhere at the touch of a button. The system instantly identifies the location of the alarm and shows who needs assistance and exactly where they are.

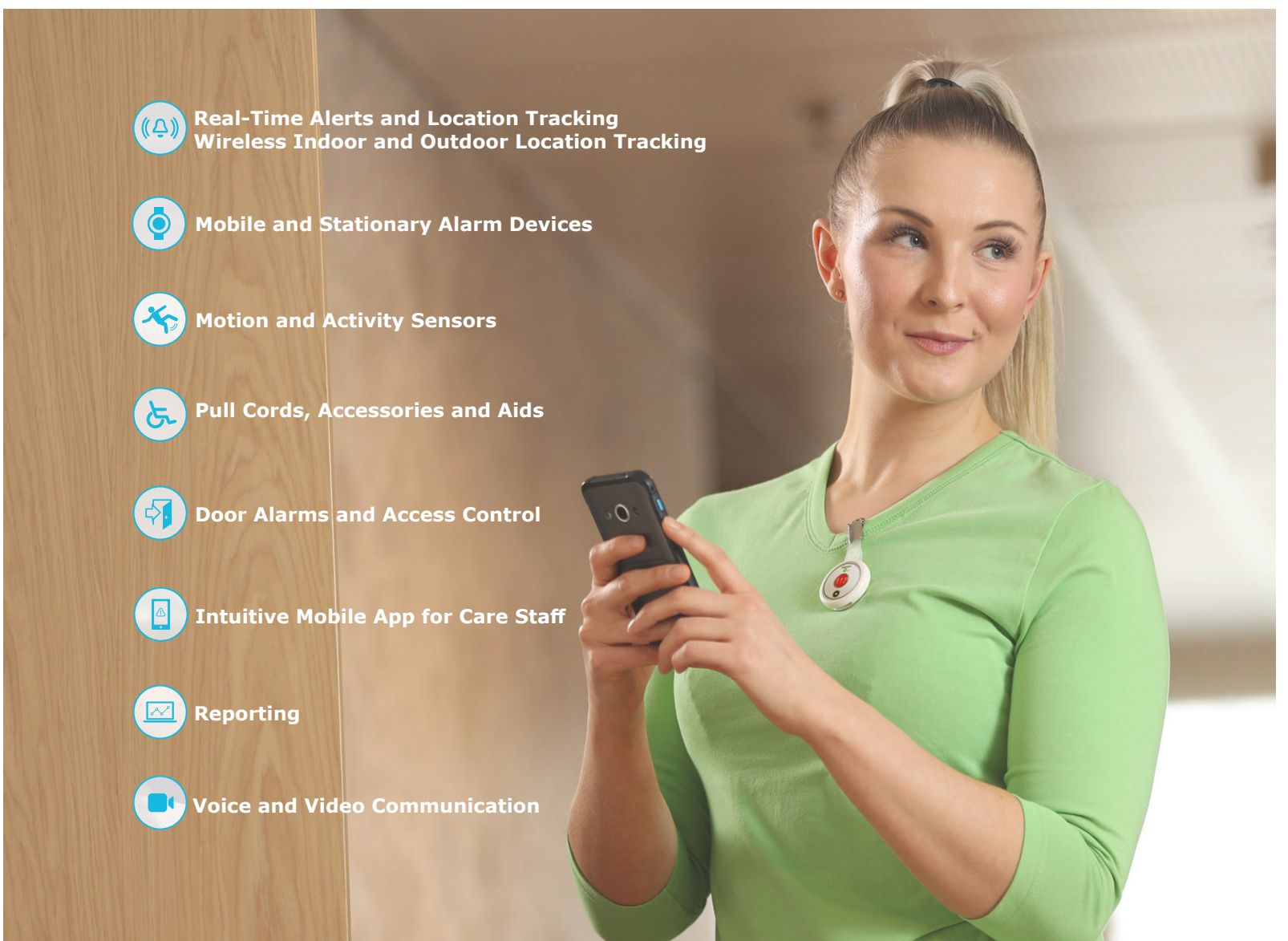
Freedom to Move Safely

The real-time locating system allows residents to move safely and independently both indoors and outdoors. If a resident leaves a designated safe area, care staff are automatically notified.

Sensors Reduce Risks and Incidents

A range of sensors, including motion, activity and door sensors, further enhances resident safety.
They continuously monitor the environment in the background and automatically trigger alerts when a potentially hazardous situation is detected. The sensors are easy to install and can be added whenever required.

„Residents can rely on fast assistance whenever they need it."
Sari Kauppinen-Hankaa
Mainiokoti Kaisla | Care Unit Manager



More Time for Care

The TeleAlarm NurseCall 9S enhances the quality of care while improving the efficiency of care processes.

Efficient Communication Creates More Time for Care

Alarm notifications and tasks are sent directly to the mobile devices of care staff. The system ensures that the right information reaches the right people at the right time, helping to avoid duplicate work, streamline workflows, and free up valuable time for resident care.

Voice and Video Communication Simplifies Daily Care

Care staff can use their mobile devices to initiate a voice or video call to a resident‘s room at any time. This allows them to quickly check on a resident and determine whether assistance is needed, without having to enter the room.

Video communication also enables remote nighttime checks, allowing staff to monitor residents without unnecessarily disturbing their sleep.

Data-Driven Insights for Better Care

The system provides valuable information on alarms, events, and residents‘ activity patterns. These insights improve transparency and support informed decision-making in everyday care.

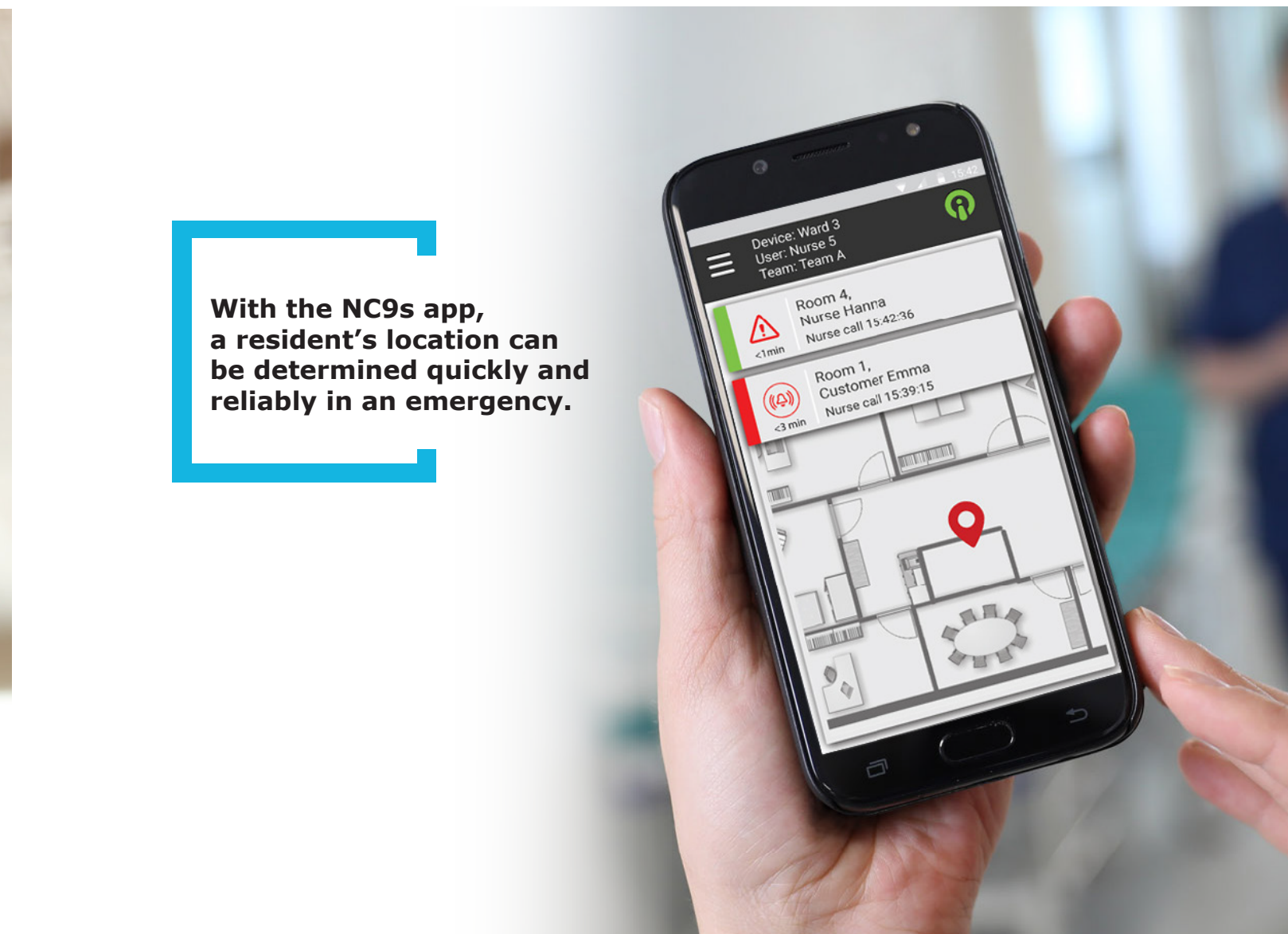
Clear reports and analytics help optimize workflows, maintain high standards of care, and support internal documentation and compliance requirements.

Easy to Use – Reliable in Operation

The TeleAlarm NurseCall 9S is specifically designed for everyday care environments and features an intuitive user interface, requiring no technical expertise from care staff.

The background system continuously monitors the status of all system components and automatically reports potential faults or battery replacement requirements. This ensures reliable, secure, and uninterrupted system operation at all times.

With the NC9s app, a resident’s location can be determined quickly and reliably in an emergency.



Reliable. Secure. Future-Proof.

The TeleAlarm NurseCall 9S combines outstanding reliability, comprehensive data security, and a durable system platform—making it a future-proof investment for high-quality care.

Always Up to Date

Software maintenance and updates require no additional resources or effort on your part—we take care of everything for you. This ensures your system is always up to date with the latest features and functionality, with no additional update costs.

Support Whenever You Need It

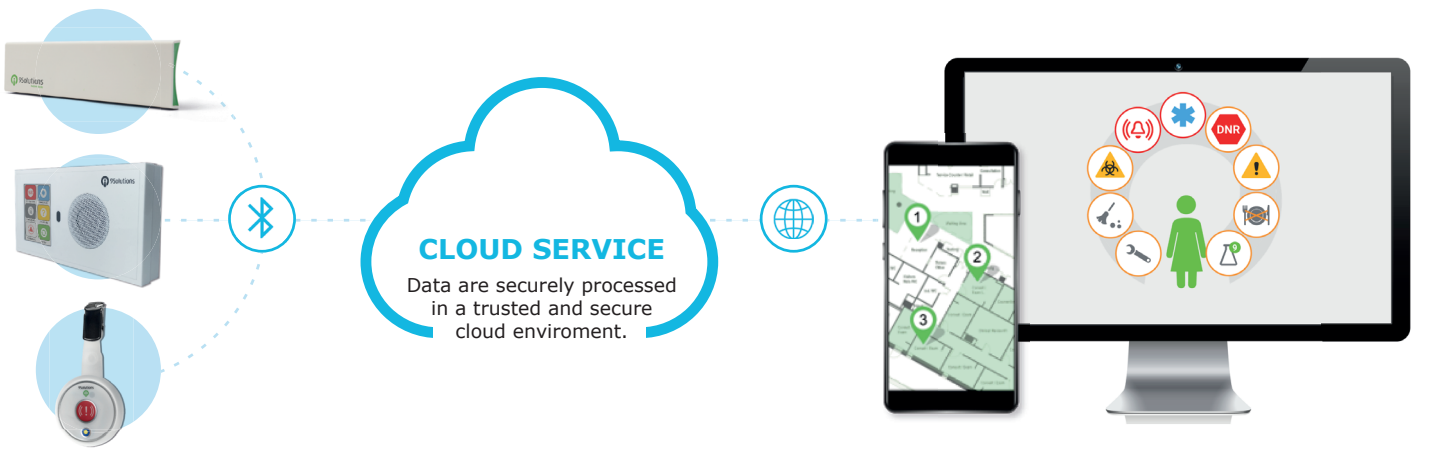
Our technical support team is available to assist you. With our support, technical issues and service requests are resolved quickly, reliably, and efficiently, ensuring your system continues to operate smoothly at all times.

ACCESS ANYWHERE

Information is available
in real time via web or mobile.

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in real time via web or mobile.



REAL-TIME COMMUNICATION
Devices communicate via a secure Bluetooth (RTLS) network.

SECURE CLOUD
Data are encrypted and processed in a trusted and secure cloud.

UNIVERSAL ACCESS
Access your data securely from anywhere, on any device.

ACTIONABLE INSIGHTS
Monitor, manage and respond effectively in real time.

	Standard	Premium	Premium 5+
24/7 system monitoring	●	●	●
Automatic data backup	●	●	●
Automatic security updates (*)	●	●	●
Always Up-to-Date Software	●	●	●
Software maintenance	●	●	●
Unlimited number of system users	●	●	●
Lifetime warranty on mobile emergency transmitters		●	●
5-year warranty on all components			●

(*) 9Solutions' business processes and the system servers' data centres are certified to ISO/IEC 27001.

In partnership with

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